



Intimate Care Policy

At Little Hearts Preschool Cranleigh, we accept that when children cross our threshold, we are responsible for their care needs.

By intimate care we mean nappy changing, helping a child go to the toilet, helping a child clean themselves after the toilet, changing clothes and taking care of any wounds.

Intimate care is a very personal role that we need to be highly vigilant to, as this a potential safeguarding issue. For this reason, we have the following strict procedures and rules.

- ALL staff dealing with intimate care routines must have a clear DBS check, or will be supervised at all times.
- We will always get the child's permission before engaging in any intimate care routines. If the child refuses, we explain why we need to carry it out.
- The bathroom door where any intimate care routines takes place is ALWAYS left open.
- If the staff member takes any longer than 3 minutes, they will be checked up on.
- If any staff notice anything which causes any safeguarding concerns they must IMMEDIATELY report it to the DSL or Deputy DSL in the DSL absence. The appropriate child protection procedures will be followed.
- If the child refuses to have their nappy or clothing changed, we will not force it and their parents will be called in to change them or take them home, whichever they feel is needed.
- Any intimate care routines must be carried out whilst wearing the following PPE- Disposable Apron and Disposable Gloves. These are then discarded in the bodily fluids bin.
- Should the child be displaying symptoms of COVID-19, staff must also wear a face shield as well as their face mask. Disposable face masks are available upon request, if staff do not have their own personal mask.
- The face shield must IMMEDIATELY after use be sprayed down with antibacterial spray which is left on for 3 minutes before wiping down, unless using a product that is designed to work at a quicker rate.
- After all the PPE is removed the staff MUST wash their hands for 30 seconds, when dry apply hand sanitizer which needs to have contact on the hand for 30 seconds before touching anything.

